

Madgwick Park – Sustainable Travel Vouchers

Terms & Conditions

1. The request for vouchers is open to all addresses within Madgwick Park, built by Barratt Homes and David Wilson Homes. Requests are restricted to one per address. Multiple requests received for any address will not be accepted, and the entrant must be over the age of 18.
2. Eligibility will be checked against our resident database, collated based on previous voucher claims. Claim information relating to the site address, type of voucher claimed, surname of claimant and email address will be retained until the end of TPC works [8th June 2026]. This information will be stored in accordance with Data Protection Act (see clause 17) and will be deleted within 3 months of the date of the end of TPC works.
3. Prior to making a claim residents must contact Paul Basham Associates (travelplan@paulbashamassociates.com) to confirm their address is eligible and their chosen offer is available.
4. One offering can be requested by each address at Madgwick Park. Claimants can select from one of the following:
 - £100 Halfords Voucher (Clause 5);
 - £100 Stagecoach bus voucher (Clause 6); or
 - £100 cycle training (including adult training) with West Sussex County Council (Clause 7)
5. The Halfords voucher is £100 and only redeemable for purchases associated with cycling. The voucher will be in the form of an emailed link unless otherwise agreed. Residents will then need to click on the link to get their unique voucher code(s) via the Halfords website and the code can then be used online and in-store. Halfords own terms and conditions are outlined as part of the link, and this includes an expiry date.
6. The Stagecoach offer is for adult tickets only. Stagecoach provides tickets up to the values of £100. The type of ticket is dictated by Stagecoach and may vary over time. The voucher will be in the form of an emailed code(s) and the user will need to download the Stagecoach app to access.
7. The cycle training course is provided through West Sussex County Council and the voucher will cover at least 4 cycle adult training sessions, up to the value of £100. Claimant details will be passed to West Sussex County Council who will liaise directly with the claimant.
8. Vouchers typically take up to 2 months to be received. However, timescales may vary depending on external factors outside of our control e.g. third parties.
9. Vouchers can be claimed up to and including the 8th April 2026.
10. There is no cash alternative available, vouchers cannot be swapped after they have been requested and the vouchers are not transferable.
11. Paul Basham Associates reserve the right to cancel or amend the vouchers at any time.
12. No responsibility will be taken for illegible, incomplete, lost, or forms not received.

13. The promoter will not take responsibility for any lost, stolen or damaged vouchers – replacements cannot be issued.
14. In the event of any dispute, Paul Basham Associates' decision is final, and no correspondence will be entered in to.
15. By completing the survey and/or requesting a sustainable travel voucher, you agree to be bound by these terms and conditions.
16. Please retain a copy of these terms and conditions for your records.
17. Paul Basham Associates is compliant with the Data Protection Act. If you have any queries about your data, please email travelplan@paulbashamassociates.com
18. The promoter is Paul Basham Associates, on behalf of *Barratt David Wilson Homes, Toolbar House, Toolbar Way, Hedge End, Southampton, Hampshire, SO30 2UH.*