

## Highgrove, Bosham – Sustainable Travel Vouchers Terms & Conditions

1. The request for vouchers is open to all addresses within Highgrove, Bosham, built by Barratt David Wilson Homes Southampton. Requests are restricted to one per address only. Multiple requests received for any address will not be accepted, and the claimant must be over the age of 18.
2. Eligibility will be checked against our resident database, collated based on previous voucher claims. Claim information relating to the site address, type of voucher claimed, surname of claimant and email address will be retained until the end of TPC works [currently expected to be 31<sup>st</sup> May 2032]. This information will be stored in accordance with Data Protection Act (see clause 16) and will be deleted within 3 months of the date of the end of TPC works.
3. Prior to making a claim residents must contact Paul Basham Associates (travelplan@paulbashamassociates.com) to confirm their address is eligible and their chosen offer is available.
4. One offering can be requested by each address. Claimants can select from one of the following:
  - £150 Halfords voucher for cycling equipment only (clause 5); or
  - Stagecoach bus voucher with up to £150 (clause 6)
5. The Halford voucher is £150 and only redeemable for purchases associated with cycling. The voucher will be in the form of an emailed link unless otherwise agreed. Residents will then need to click on the link to get their unique voucher code(s) via the Halfords website and the code can then be used online and in-store. Halfords own terms and conditions are outlined as part of the link, and this includes an expiry date.
6. The Stagecoach bus voucher is for bus tickets worth up to £150 however the type of ticket is dictated by Stagecoach and may vary over time. The voucher will be in the form of an emailed code(s) and the user will need to download the Stagecoach App to access.
7. Vouchers typically take up to 2 months to be received. However, timescales may vary depending on external factors outside of our control e.g. third parties.
8. Vouchers can be claimed up to 2 months before End of TPC work [currently expected to be 31<sup>st</sup> March 2032] to give sufficient time to process voucher requests before the end of the TPC works.
9. There is no cash alternative available, vouchers cannot be swapped after they have been requested and the vouchers are not transferable.
10. Paul Basham Associates reserve the right to cancel or amend the vouchers at any time.
11. No responsibility will be taken for illegible, incomplete, lost, or forms not received.
12. The promoter will not take responsibility for any lost, stolen or damaged vouchers – replacements cannot be issued.

13. In the event of any dispute, Paul Basham Associates' decision is final, and no correspondence will be entered in to.
14. By completing the survey and/or requesting a voucher, you agree to be bound by these terms and conditions.
15. Please retain a copy of these terms and conditions for your records.
16. Paul Basham Associates is compliant with the Data Protection Act. If you have any queries about your data, please email [travelplan@paulbashamassociates.com](mailto:travelplan@paulbashamassociates.com)
17. The promoter is Paul Basham Associates, on behalf of *Barratt Homes, Toolbar House, Toolbar Way, Hedge End, Southampton, Hampshire, SO30 2UH.*

